



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
Ryan et al., Terry S.)	
)	Examiner: CHAN, Wing
Serial No.: 10/056,411)	
)	
Filed: 25 JANUARY 2002)	Art Unit: 2643
)	
For: SYSTEM AND METHOD FOR)	
SUPPORTING MULTIPLE CALL)	
CENTERS)	

TRANSMITTAL LETTER TO OFFICAL DRAFTSMAN

Mail Stop Issue Fee
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P.O. Box 1450
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Honorable Commissioner:

Enclosed please find formal drawings and an issue fee payment of \$1345.00 pursuant to Notice of Allowance mailed March 19, 2004. Additionally, please find a Fee(s) Transmittal form and a return receipt postcard.

The payment of \$1345.00 is for

- 1) Large entity issue fee of \$1330.00; and
- 2) Five (5) additional copies of the patent.

Respectfully submitted,

April 15, 2004
Date

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